



# How to Register for the Thermal Supply Midstream Incentive Portal

## OVERVIEW

This document provides step-by-step guidance for registering in the Thermal Supply Midstream Incentive Portal. The person who completes the initial setup will be assigned as the primary user. We recommend that this be the business owner or a senior management team member. Once registration is complete, additional users can be added to submit claims on your behalf.

**Step One - Get Started:** Go to [Thermal Supply's website](#) and select Register/Submit Claim.

Once installation is complete, submit your incentive claim in the portal. Register as a participating contractor to begin. Approved claims will be credited to your Thermal Supply account.

REGISTER/SUBMIT CLAIM

**Step Two - Register Now:** To create an account, enter your email address and create a password. Click 'Register Now'.

**Thermal SUPPLY INC.** EGIA Distributor Incentive Portal

**DO YOU HAVE AN ACCOUNT?**

**YES, I HAVE AN ACCOUNT.**  
If you already have an account please sign in below.

Email Address

Password

[Forgot your password?](#)

[Sign In](#)

**NO, I DON'T HAVE AN ACCOUNT.**  
An account is required to submit an equipment discount claim.

Email Address

Confirm Email Address

Password  i You can always reset your password via email

Confirm Password

[Register Now](#)

**CUSTOMER SERVICE**

**888-523-2140**  
[distributorprograms@egia.org](mailto:distributorprograms@egia.org)

**We are here to help! Contact EGIA at 888-645-3859 or email us at [distributorprograms@egia.org](mailto:distributorprograms@egia.org) for any assistance.**

**Step Three - Company Profile:** Fill in your company's basic information on the left (address, phone, etc.) and your main contact person's details on the right (name, email, branch info). Use your legal business name and add a DBA if you operate under another name. Select the state programs you'll participate in, then choose your primary branch address from the dropdown.

### Company Profile

<p>Thermal Supply Account Number</p> <hr/> <p>Business Address</p> <hr/> <p>Business Zip</p> <hr/> <p>Business City</p> <hr/> <p>Business State</p> <hr/> <p>USA <span style="float: right;">▼</span></p> <hr/> <p>Business Phone</p> <hr/> <p>- Sales Representative Name - <span style="float: right;">▼</span></p> <hr/> <p>Sales Representative Email</p> <hr/>	<p>Company Name</p> <hr/> <p>DBA</p> <hr/> <p>howto1@gmail.com</p> <hr/> <p>Contact First Name</p> <hr/> <p>Contact Last Name</p> <hr/> <p>THERMAL SUPPLY <span style="float: right;">▼</span></p> <hr/> <p>Primary Branch Address:*</p> <hr/> <p style="font-size: small;">Note: Type an address and select it from the auto suggested dropdown.</p> <p>Primary Branch City:</p> <hr/> <p>Primary Branch State:</p> <hr/> <p>Primary Branch Name:</p> <hr/>
---	--

**Program Participation:** \* i

Washington

- PNW HVAC and Water Heating Midstream Program
- PSE Midstream HVAC Program
- Avista Midstream HVAC and Water Heating Program

**Step Four - Participation Agreement:** Check the box agreeing to the terms and conditions of all program participation agreements. *Click save before adding additional users.*

### Participation Agreement

Avista Midstream HVAC and Water Heating Program
PNW HVAC and Water Heating Midstream Program
PSE Midstream HVAC Program

**EGIA Managed Portal User Agreement for Thermal Supply's Puget Sound Energy Midstream Program**

---

Thermal Supply has partnered with The Electric & Gas Industries Association (EGIA) to administer the incentive application for Puget Sound Energy(PSE) Midstream Program on behalf of Thermal Supply and its contractors. This partnership aims to enable contractors to submit incentive applications swiftly, seamlessly, and precisely, thereby considerably reducing the time between application submissions and incentive disbursement compared to previous methods.

This Portal User Agreement ("Agreement") is entered into this 20th day of February, 2026 ("Effective Date") between \_\_\_\_\_ ("Contractor/ Dealer") and The Electric & Gas Industries Association (hereby known as "EGIA") as administrator of this Portal on behalf of Thermal Supply.

By signing this Agreement, the Contractor understands and agrees to the following terms and conditions. The objectives of the Puget Energy Midstream Program hereby referred to as the "Program," are stocking high-efficiency equipment and actively upselling high-efficiency models can improve your bottom line, reduce customer utility bills, and benefit the environment. The Program is implemented by ICF (hereby known as "Implementer"). The Electric & Gas Industries Association ( hereby known as "EGIA") will administer this program on behalf of Thermal Supply.

I agree to the terms and conditions in all Program Participation Agreements.

**We are here to help! Contact EGIA at 888-645-3859 or email us at [distributorprograms@egia.org](mailto:distributorprograms@egia.org) for any assistance.**

**(Optional) Step Five - Add Additional User:** Click the green button “Click to Add Additional User” and enter the user’s name, email address and their chosen password. Then click “Add New”.

Additional Users 1

[Click To Add Additional User](#)

Please save your profile before adding additional users.

First Name	Last Name	Phone	Email	Last Login	Action
------------	-----------	-------	-------	------------	--------



[Save](#) [Cancel](#)

You will be returned to the main page, and the user will now be listed.

Additional Users 1

[Click To Add Additional User](#)

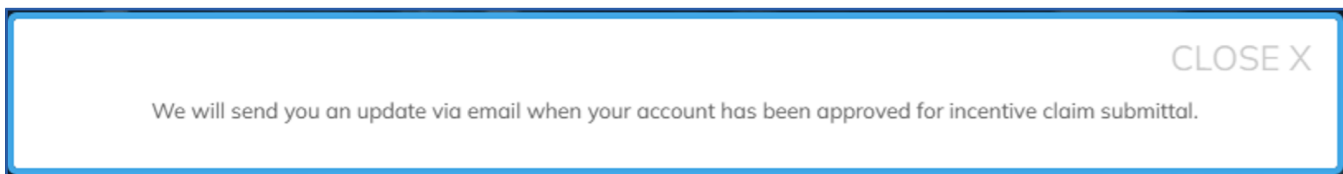
Please save your profile before adding additional users.

First Name	Last Name	Phone	Email	Last Login	Action
How	To	(123) 456-7891	howto2@gmail.com	Never Logged In	 

### Troubleshooting Tips:

If the image below is displayed when trying to start your claim it is due to one of the following reasons:

1. Your account is pending. Please allow 1 business day for processing.
2. You did not complete your registration. Click ‘Change Profile’, finish your profile and select ‘Save’.



**We are here to help! Contact EGIA at 888-645-3859 or email us at [distributorprograms@egia.org](mailto:distributorprograms@egia.org) for any assistance.**